

7.3 Provider Quality Report Cards

Senior Health Partners utilizes an annual provider performance report to provide feedback to providers regarding overall performance. Information sources include grievances, utilization data, staff and member feedback. Providers are judged against their peers in network services and against internal benchmarks, when available. Senior Health Partners distributes this annual performance report card to Licensed Home Care Service agencies only as this represents the majority of services delivered to our members.

Trial version converts only first 100000 characters. Evaluation only.

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