

## **2.4 Non-English Speaking Members**

Senior Health Partners contracts with a language assistance line to ensure we can properly communicate with all members.

Members who do not speak English or who need information in other formats, such as large print or braille, should call **1-800-633-9717** and TTY 1-888-542-3821, 24 hours a day, 7 days a week to request information that meets their needs.

Senior Health Partners contracted providers are also expected to meet the language needs of our members. If you need assistance, please call **1-800-633-9717**.