

2.5 Impaired Members

In compliance with Americans with Disabilities Act (ADA) requirements, Senior Health Partners accommodates visually impaired and hearing impaired members.

Members who need information in other formats, such as large print or braille, should call **1-800-633-9717** and TTY 1-888-542-3821, 24 hours a day, 7 days a week to request information that meets their needs.

Contracted providers are also expected to meet the needs of Senior Health Partner's members in accordance with all ADA obligations and requirements.. If you need assistance, please contact 1-800-633-9717.