

## **Section 6 - Grievances, Appeals and Compliments**

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Senior Health Partners strives to achieve member satisfaction at all times. Broad systems have been implemented to accept, investigate, make a determination and handle appeals and all grievances and to report compliments. Senior Health Partners offers assistance to members and their representatives in all phases of the grievance and appeal process.

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**Trial version converts only first 100000 characters. Evaluation only.**

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