

Appendix IX-B — Member Transportation

Non-emergency transportation is available by calling LogistiCare at **1-877-564-5922**. If possible, you should call LogistiCare at least three days before your medical appointment and provide the appointment date, time, address, and the provider's name. Non-emergency transportation includes personal vehicle, bus, taxi, ambulance, and public transportation.

For Nassau and Suffolk County members: Non-emergency transportation arrangements can be provided and arranged by Healthfirst by calling Member Services at **1-866-463-6743**.