

5.5 Disclosure Restrictions for Services Paid Out-of-Pocket

If at the time service is rendered, a Healthfirst member (or their representative) pays for services out of pocket, in full, and they request to restrict the disclosure of their PHI to Healthfirst, participating provider must comply with this request. Participating provider should employ a method to flag or notate the participating provider record with respect to the PHI that has been restricted. This will ensure that the PHI is not inadvertently sent to or made accessible to Healthfirst for payment or healthcare operations purposes, such as audits conducted by Healthfirst.